

Council Meeting 127

September 13, 2024 DoubleTree Hotel by Hilton Hotel West Edmonton 16615 109 Avenue

IN ATTENDANCE

Kim Maximchuk, DD – Chair Karen Smith, DD – Vice-Chair Tim Kohlen, DD Lora Mattie, public member Joe Gagliardi, public member Satpreet (Sunny) Grewal, DD David Fedechko, DD Dacia Richmond, Executive Director & Registrar Andrea Thorrougood, Reg & Corp Services Coordinator

Guests

Andrea Snow, Complaints Director

1 CALL TO ORDER

Kim Maximchuk, Chair, called the meeting to order at 9:03 a.m.

1.1 Approval of the agenda

There was an addition to the agenda – 2.11 Denturist Billing

Motion: to approve the agenda, as amended.

Moved by: Lora Mattie Seconded by: Tim Kohlen

Carried

1.2 Approval of May 24-25, 2024 meeting minutes

Motion: Moved to approve the May 24-25, 2024 Council Meeting minutes.

Moved by: Karen Smith Seconded by: Joe Gagliardi

Carried

1.3 **Declarations of conflicts of interest**

No conflicts of interest were declared.

2 NEW BUSINESS

2.1 Ratification of online vote

Motion: To ratify the online vote to appoint Rae-Lynne Porter as a non-Council, regulated member of the Selection Committee.

Moved by: Tim Kohlen

Seconded by: David Fedechko

Carried

2.2 **NCTR update**

Following the last Council meeting, a letter was sent to the National Centre for Truth and Reconciliation (NCTR) regarding the Council education that was presented at the May 2024 Council meeting.

On August 16, 2024, Kim and Dacia met with Kaila Johnston, Director of Education and Public Programming, from the NCTR. Those in attendance felt that their concerns were heard, and steps had already been made by NCTR to mitigate identified issues. NCTR was apologetic and sought a resolution as to how they could continue to support Council's learning in this area. Given the experience, Council voted not to donate to the NCTR.

2.3 Continuing Competence Program (CCP)

CCP review

The CCP requirements were legislated in the *Denturist Profession Regulation* until the regulations were amended in March 2023. At this time, the detailed requirements were moved from the regulations to the CCP Rules with the College's authority over the CCP held within the Standards of Practice.

Given that the program has not changed since College inception, work is starting with the Registration Committee to look at the CCP, modernize it, and align it with best practice in this area. When the review is complete, the committee's recommendations will be presented to Council for consideration.

CCP validation update

On July 26, 2024, the Registration Committee met to complete the validation of the 2023 CCP year for the randomly selected denturists. For this validation, 44 (15%) denturists were selected. All were compliant.

2.4 Financial reporting

Council reviewed the balance sheet and income statement for Q2 along with projections to year end. Council would like to see the addition of YTD for the prior year in reporting for a more robust annual comparison.

Council also recognized that the largest variances of College costs are due to professional conduct cases – mostly due to legal expenses. There are ongoing hearings.

Council discussed whether or not the budget should be published in the annual report. It was noted that this is not a norm for a regulatory body. Council also recognized that the budget is created approximately 18-20 months before the time it is seen by the public (in the annual report) and voted on supplying a narrative explaining these variances.

Council conducted a series of votes on this matter. As a whole, Council voted yes on sharing the budget. They followed this with a vote on whether to provide a table, narrative, or both in the annual report.

Narrative and table, yes votes:

- Tim Kohlen
- Lora Mattie

Narrative only votes:

- Karen Smith
- Sunny Grewal
- David Fedechko
- Joe Gagliardi

Supplying a narrative in the annual report, with some attention paid to the budget was voted in favour, by majority.

2.5 **Professional conduct reporting**

Andrea Snow, Complaints Director, presented the professional conduct statistics relating to 2024 thus far. Council recommended future use of graphs to help to further identify trends that are affecting complaints.

There are some emerging professional conduct cases that Council was made aware of. Council showed concern for the current status; however, management explained that due process must and is being followed.

Council requested an update on the current status by the end of September.

2.6 Multijurisdictional exam update

Dacia provided history and an update on the multijurisdictional exam.

The exam is currently formally adopted in BC, AB, SK, and ON. MB is actively working with SK and legal counsel to actualize this there as well. Quebec does not require a registration examination, for registration, for health professions. In July, Dacia attended the DAC meeting along with Dr. Marini, from Martek Assessments (our psychometricians) to educate and explain the process and plan mainly to the representatives present from Atlantic Canada. This session was very positively received, and we expect these provinces to move to this format.

Meetings are ongoing and on track to synchronize all the multijurisdictional aspects with the inaugural multijurisdictional OSCE scheduled for June 2025.

2.7 **PLI requirements**

As per the Health Professions Act, all regulated members are required to hold personal professional liability insurance (PLI). The policy amount required is determined by Council. Currently, denturists are required to hold \$2,000,000 per occurrence and \$2,000,000 aggregate.

On July 23, 2024, all health Colleges received an email from the Minister of Health with regards to PLI. The email strongly encouraged Colleges to consider ensuring their requirements have additional inclusions.

Currently, we are working in collaboration with the DAA to determine what their policy encompasses and doing an environmental scan to determine what amount of PLI is required by the other Colleges and if there are additional requirements within. Council will revisit this matter in November 2024.

A change to the PLI requirements will require a lead in and so implementation would be for 2026.

2.8 Council education

In preparation for 2025 budgeting, Council was asked about education priorities.

Annually, the Canadian Network for Agencies in Regulation (CNAR) hosts a conference with the spotlight on all aspects of regulation in Canada. The majority of attendees are from the health sector. The 2025 CNAR conference is being held in Calgary (October 20 – 22, 2025).

Council has not yet decided whether to attend this event in person or to have the education tailored to them. The course outline is expected around May/June 2025 and will be reviewed at that time.

Council was asked if there was any other education or topics they would like to discuss and they would like to see if there could be some collaboration with the other Colleges and potentially share some of the cost.

Council would be interested in attending other oral Colleges' Council meetings. For example, they could partake in joint education with breakouts for public members, regulated members, and Chairs.

2.9 **Practice permit fees**

For 2024, Council reduced annual practice permit fees from \$2595 to \$2450 for general and provisional members. Courtesy members were adjusted, as required.

Given the relative recency of the change, Council is requested to not alter the fees for 2025.

The Fee Schedule will be brought to Council in November for approval.

Motion: To set the 2025 practice permit fees the same as 2024.

Moved by: David Fedechko Seconded by: Karen Smith

Carried

2.10 **Selection committee update**

In May, a call went out to regulated members to ask for interest with regard to the upcoming Council vacancy. Two applications were received.

The Selection Committee also had an addition. Rae-Lynne Porter has now been appointed to the Selection Committee. A committee meeting is being scheduled to review the applications.

The Terms of Reference for the committee have been reviewed. It has been suggested that the term on the committee for a regulated member be increased from one to two years. This allows some continuity and consistency on the committee as well as decreases administrative time and concern. It is also suggested that terms be renewable.

Motion: To approve the selection committee terms of reference, as amended.

Moved by: Sunny Grewal Seconded by: Lora Mattie

Carried

2.11 **Denturist Billing**

Concern was raised by a regulated member on Council that denturists are having to make a business decision when serving Albertans receiving funding through social programs due to the fee guide reimbursement amounts. As a result, some denturists are turning patients away as they cannot earn enough money to cover the costs of providing patient care.

The public members of Council will write a letter to government with regard to this public interest concern.

3 IN CAMERA

Council went in camera at 2:40 p.m. Council came out of camera at 3:10 p.m.

4 NEXT MEETINGS

4.1 Next council meeting.

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4.1.1 November 22, 2024 – Sheraton Eau Claire, Calgary

ADJOURNMENT

There being no further business, the meeting was adjourned at 3:11 p.m.

Kim Maximchuk

Chair